

**WORKFORCE SOLUTIONS 2020
CUSTOMER ACTIVITY**

Contractor	Office	WorkInTexas Registrations			Financial Aid			Expanded Service			Total Service			
		2020	2019	2018	2020	2019	2018	2020	2019	2018	2020	2019	2018	
		Annual	Annual	Annual	Annual	Annual	Annual	Annual	Annual	Annual	Annual	Annual	Annual	
System Totals		710,114	174,858	174,705	122,358	108,834	80,946	28,053	41,954	43,289	935,597	439,373	420,536	
Employer Service	DB Grant	21,978	27,874	29,378							24,250	30,115	31,906	
	ETC				585	494	861	1,687	1,747	1,667				
	CFC				62,359	41,631	17,646				62,359	41,631	17,646	
	Total	21,978	27,874	29,378	62,944	42,125	18,507	1,687	1,747	1,667	86,609	71,746	49,552	
Workforce Solution Offices	Acres Home	13,759	2,477		347	270		358	582		14,464	3,329		
	Astrodome	44,345	10,577	11,208	1,329	3,144	2,604	907	1,751	1,336	46,581	15,472	15,148	
	Bay City	2,599	1,160	1,204	162	329	193	162	290	392	2,923	1,779	1,789	
	Baytown	16,690	4,850	5,238	359	776	717	381	673	769	17,430	6,299	6,724	
	Clear Lake	20,554	1,901		50	86		174	165		20,778	2,152		
	Columbus	1,227	399	392	1	1	8	38	73	135	1,266	473	535	
	Conroe	41,697	8,268	7,098	300	635	560	1,179	1,881	1,881	43,176	10,784	9,539	
	Cypress Station	69,082	14,860	14,551	538	1,257	1,074	1,552	3,163	4,413	71,172	19,280	20,038	
	East End	15,016	3,883	4,433	841	1,668	1,591	304	424	892	16,161	5,975	6,916	
	Humble	30,504	6,638	6,580	328	608	619	942	1,584	1,526	31,774	8,830	8,725	
	Huntsville	4,155	1,581	1,403	246	408	338	148	251	299	4,549	2,240	2,040	
	Katy	56,432	7,638	1,120	338	401	145	747	1,380	1,150	57,517	9,419	2,415	
	Lake Jackson	10,257	3,730	3,679	272	403	360	186	342	556	10,715	4,475	4,595	
	Liberty	6,559	1,969	1,859	90	174	97	193	484	517	6,842	2,627	2,473	
	Northeast	9,645	2,730	2,789	452	607	177	365	576	467	10,462	3,913	3,433	
	Northline	28,565	8,338	9,882	1,304	3,186	2,876	536	860	2,118	30,405	12,384	14,876	
	Northshore	21,922	5,358	4,942	420	871	788	458	741	1,073	22,800	6,970	6,803	
	Pearland	25,182	5,138		130	144		290	541		25,602	5,823		
	Rosenberg	54,502	10,030	14,074	54	104	119	384	818	1,079	54,940	10,952	15,272	
	Sealy	3,054	894	755	19	34	27	51	146	211	3,124	1,074	993	
	Southeast	40,966	10,297	12,877	572	1,269	1,215	1,652	2,045	3,275	43,190	13,611	17,367	
	Southwest	57,167	9,520	9,855	726	1,505	1,508	931	1,457	1,753	58,824	12,482	13,116	
	Texas City	21,122	6,499	9,183	929	1,881	1,556	431	668	853	22,482	9,048	11,592	
	Waller	17,028	3,218	4,018	84	111	10	154	550	515	17,266	3,879	4,543	
	Westheimer	40,690	7,796	8,963	501	1,259	935	1,007	1,838	2,469	42,198	10,893	12,367	
	Wharton	2,709	846	883	38	92	59	133	267	306	2,880	1,205	1,248	
	Willowbrook	32,708	6,389	8,341	338	592	429	901	1,836	2,143	33,947	8,817	10,913	
		Total	688,136	146,984	145,327	10,768	21,815	18,005	14,564	25,386	30,128	713,468	194,185	193,460
		Interfaith	267,754	53,860	48,204	2,482	4,642	3,559	6,200	11,905	13,488	276,436	70,407	65,251
		BakerRipley	340,751	77,713	88,160	7,308	15,500	13,511	6,709	10,520	14,171	354,768	103,733	115,842
		ResCare	79,631	15,411	8,963	978	1,673	935	1,655	2,961	2,469	82,264	20,045	12,367
Youth	DESI						40	78	61	40	78	61		
	SER				198	147	107	39	104	99	237	251	206	
Adult Education					18,771	20,921	21,874				18,771	20,921	21,874	
WorkInTexas Only										75,072	113,727	121,596		
Families Receiving Child Care Financial					29,677	23,826	22,453				29,677	23,826	22,453	
Navigator and Facilitators							11,723	14,639	11,334	11,723	14,639	11,334		
LDI	Staff Training						706	820	799	706	820	799		